

Charter of Rights and Responsibilities

At MLV, you have the right to:



Respect



Safety



Information



High quality help



Fairness



Help to be independent



Help that values your legal and human rights



Caring, skilled people to help you



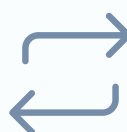
Be who you are



Complain



Privacy and Confidentiality



Help to change providers



Choice



Be heard

At MLV, we ask that you:



Respect others and their human rights



Are well and not using drugs or alcohol when you use our services



Behave safely



Tell us what you need



Are responsible for your decisions



Help create your support plan



Follow our policies and procedures



Pay us on time